Executive Highlights

June 2015

302 digital services were launched in the first half of 2015, some of the most important are:

Ministry of Municipality and Urban Planning
- Issuance of Efada - an organizational chart of the land
- Dashboards and KPIs reports
- Owner's inquiries

Ministry of Development Planning and Statistics
- e-survey opinion poll "water quality"

Ministry of Environment
- Request a Modification for Fisher License

Kahramaa
- Electricity license
- TPP
- Meter reading

Ministry of Labor and Social Affairs
- Applying for job request (Qatari Citizens)
- Inquiry for Qatari employees about
- Complaints against their employer
- Housing request based on law 2007
- Housing request inquiry

Aspire Zone
- Online registration to "Aspire Active"

Supreme Education Council
- Educational certificate verification service

Ministry of Endowments and Islamic Affairs
- Preaching service

Ministry of Interior
- Add/remove delegates
- Modify delegates authorization
- Renew/cancel residency permits
- (Personal sponsorship and company sponsorship)
- Separate accompany passport
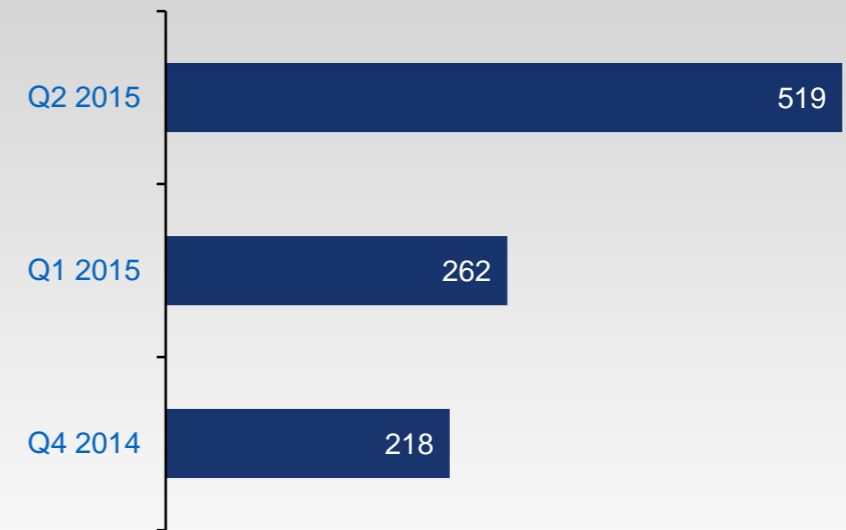- Transfer residency to new passport
- Lost items police report

Public Prosecution
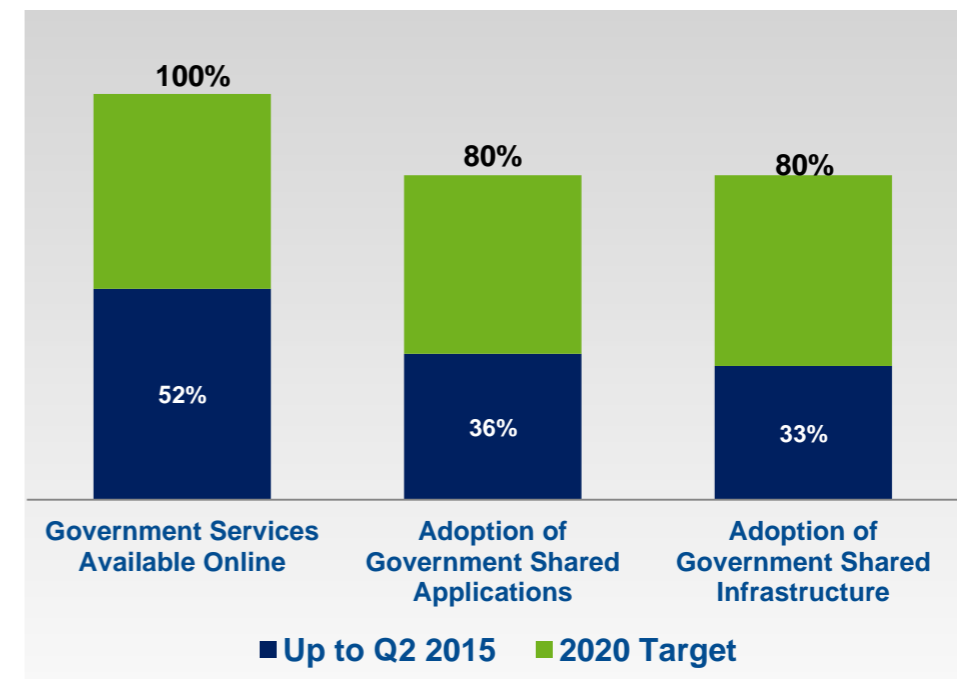- Online payment services for fines and guarantees

General Authority of Customs
- Authorize clearance companies
- Request refund

Number of Digital Services Launched up to Q2 2015

Period	Value
Q2 2015	519
Q1 2015	262
Q4 2014	218

519 Digital Services have been launched since Q4 2013 up to Q2 2015

	Government Services Available Online	Adoption of Government Shared Applications	Adoption of Government Shared Infrastructure
2020 Target	100%	80%	80%
Up to Q2 2015	52%	36%	33%

■ Up to Q2 2015   ■ 2020 Target

Executive Highlights
June 2015

Project Highlights

Ministry of Information and Communications Technology
eCorrespondence system

A successful proof of concept of eCorrespondence – enabling the electronic exchange of formal correspondence between government entities – was completed and a supplier was chosen to implement a system that will initially connect 4 entities with the Council of Ministers. Further rollout is planned to connect 49 entities by the end of 2016.

Ministry of Administrative Development

Mawared

Mawared, offering Human Resources Management functions for 39 entities added an additional 4 entities that are under implementation, and 10 more entities will not be using the full system, but will be integrated using an interface.

Supreme Education Council

eLearning Management System (LMS)

The LMS is an integrated learning environment which enables teachers to manage, develop and publish eContent and thus helps to improve communication and collaboration between all teachers, students, parents/guardians and school administrators.

The system is now implemented in 100% of independent schools in Qatar. The system records more than approximately 10 million transactions each month during school terms.

Ministry of Economy and Commerce

Business Setup Services

First phase of the BSS project is completed. Internal launch of 42 digital services (with mobile apps) was completed within the Ministry. Full launch will be completed by October 2015.

Government adoption on shared services and applications

Government Network	76	eRegistration/Authentication	7
Government Data Center	14	ePayment gateway	12
Mawared	39	SMS Platform	16
Government Contact Center	19	Government data exchange platform	3

Policies

Open Data Policy

Government entities shall:
- Assign responsibility to a senior officer of sufficient authority to oversee the administration and implementation of Open Data
- Take immediate steps to develop their Agency Open Data plan and to publish it on their Open Data webpage
- Create an Open Data webpage and shall maintain and update it in a timely fashion
- Publish their data and information online in an open format that can be retrieved, downloaded, indexed and searched
- Implement an online forum on their Open Data webpages to solicit feedback from the public (people and businesses) to encourage public discussions on Open Data

Published Policies

- eParticipation Policy
- Government ICT Procurement Policy
- Government Website and eServices Framework
- Data management Policy

Policies in Progress

- Authentication Framework and Policy