

Executive Highlights

September 2015

331 Digital Services were launched in 2015 so far, some of the most important are:

Hamad Medical Corporation

- Health Card Re-issue
- Find Your Doctor

Kahramaa

- Service Connection
- DCC Weekly Outages

Ministry of Development Planning and Statistics

- New MDPS Website

Ministry of Endowments and Islamic Affairs

- Register at Qur'an Study and Reciting Centers

Ministry of Interior

- Vehicle Exit Permit
- Significant Plate Query
- Add Escape Police Report
- Vehicle Inquiry
- Vehicle Inquiry for Companies
- Humble Creation
- Humble Removal Requisite
- Occlusion Road Close
- Building Demolish request
- Commercial License
- Car Stickers Approvals
- Create Umbrellas Outside the Housing Walls
- Road Close Permit
- Road Opening Permit
- Private Parking Permit
- Car Promotion Approval
- Commercial Road Signs Approvals

Ministry of Youth and Sports

- Talent Database

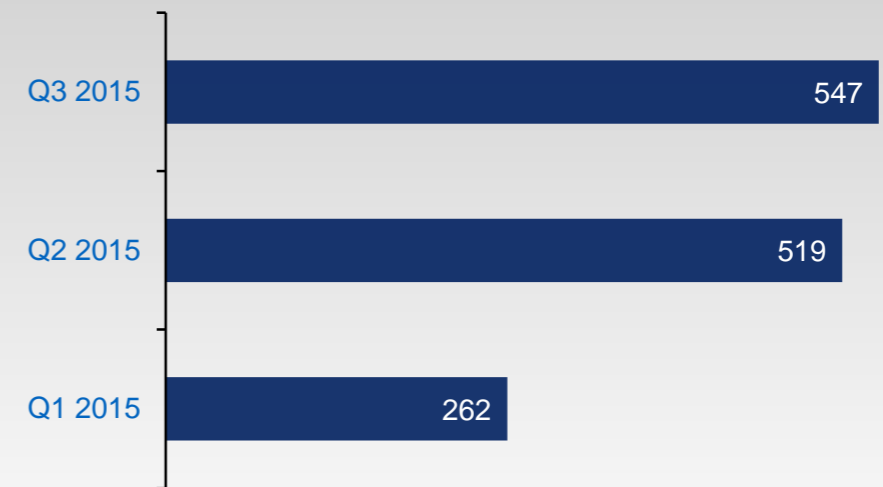
Qatar Council for Healthcare Practitioners

- Apply for Personal Radiation Licensing

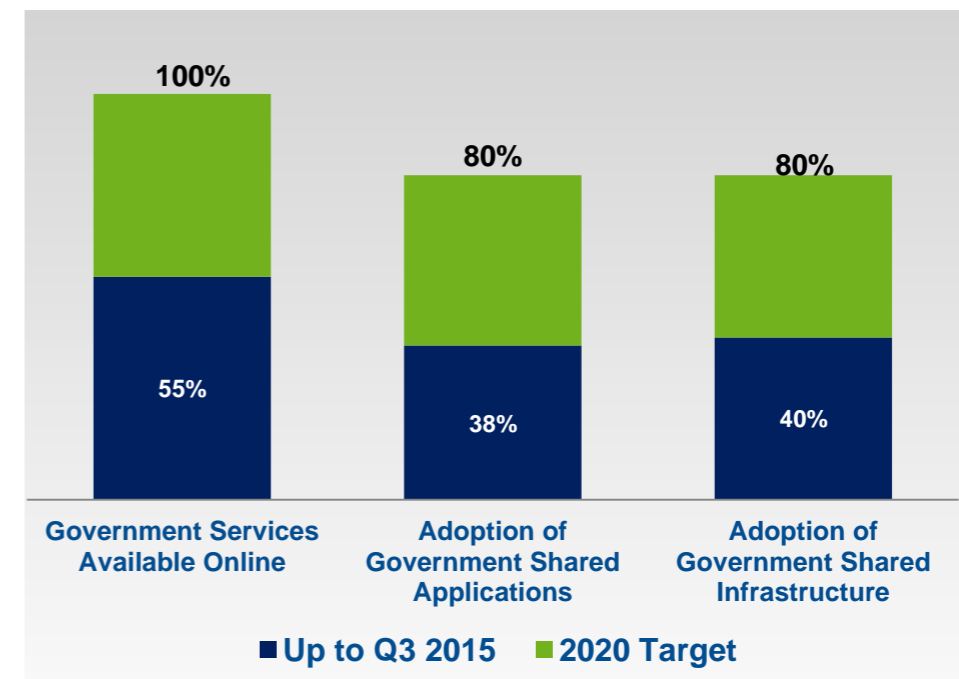
Supreme Council of Health

- Patient Education
- Launch event for Qatar Dietary Guidelines
- Health Encyclopedia
- Qatar Dietary Guidelines Portal

Number of Digital Services launched up to Q3 2015



547 Digital Services have been launched since Q4 2013 up to Q3 2015



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Project Highlights

Ministry of Interior

Metrash 2

Metrash2 enables Qatari nationals and residents to obtain a wide range of services while enjoying the convenience of using their mobile phones. The app is available for Android and Apple smartphones. Services include driving licenses, vehicle ownership transfer, and payment of fines for traffic violations, visa applications and renewals, resident permit services, exit permit services, electronic gate (eGate) service for speedy transit, and general-purpose queries. All services are available in English and Arabic, and users are automatically reminded when they need to renew their documentation.

Ministry of Municipalities and Urban Planning

Baladiya delivers a wide range of services both online and on mobile devices (Android and iPhone). Services include pest control, tree-cutting, sewage, rain water removal, and complaints, with the ability to attach a photo directly from the site of the complaint. The Ministry is also streamlining Building Permit services to provide a full end-to-end service across 13 major government agencies involved in the approval of building and construction works.

Qatar Financial Centre

One-Stop Shop Services

Provides various digital services for SMEs and foreign companies wanting to establish operations in Qatar. Over 200 services are available online covering: licensing process for all new firms, immigration services for firms' employees and their dependents, IT and facility services for all registered firms, Company Registration Office (CRO) services for all registered firms, tax collection and reporting services for all registered firms.

Ministry of Endowments and Islamic Affairs

Provides services related to religious observance in the State of Qatar at (Arabic website), including: Islamic Book Distribution Service, Islamic Dawah (SMS), Register for Hajj, Scholarships, Register at Qur'an Study and Reciting Centers, Electronic Endowment, Donations Collection in Mosques, Fatwa Request, Preaching Service and Quran School Competition. Links are also available to a separate website for calculation and payment of Zakat.

Government adoption on shared services and applications

Government Network	➤ 81	eRegistration/Authentication	➤ 7
Government Data Center	➤ 17	ePayment gateway	➤ 13
Mawared	➤ 39	SMS Platform	➤ 21
Government Contact Center	➤ 20	Government data exchange platform	➤ 3

Policies

Government Website and e-Services Framework

It defines a set of standards and best practice guidelines for the overall design of government websites and e-Services, these below are major objectives this framework assists in:

- Bring about a level of consistency throughout all State of Qatar Government Agencies' websites through a clear, consistent and uniform online communication channel for all users
- Facilitate ease of navigation, information retrieval, and access to online services within and across government websites
- promoting and fostering a common identity of the State of Qatar Government by making it easier for users to identify Qatar Government websites
- Ensure trust, security, reliability and confidence among the users while transacting e-Services

Published Policies:

- eParticipation Policy
- Government ICT Procurement Policy
- Data management policy
- Government Website and eServices Framework

Policies in progress:

- Authentication Framework and Policy
- eGovernment Reference Architecture